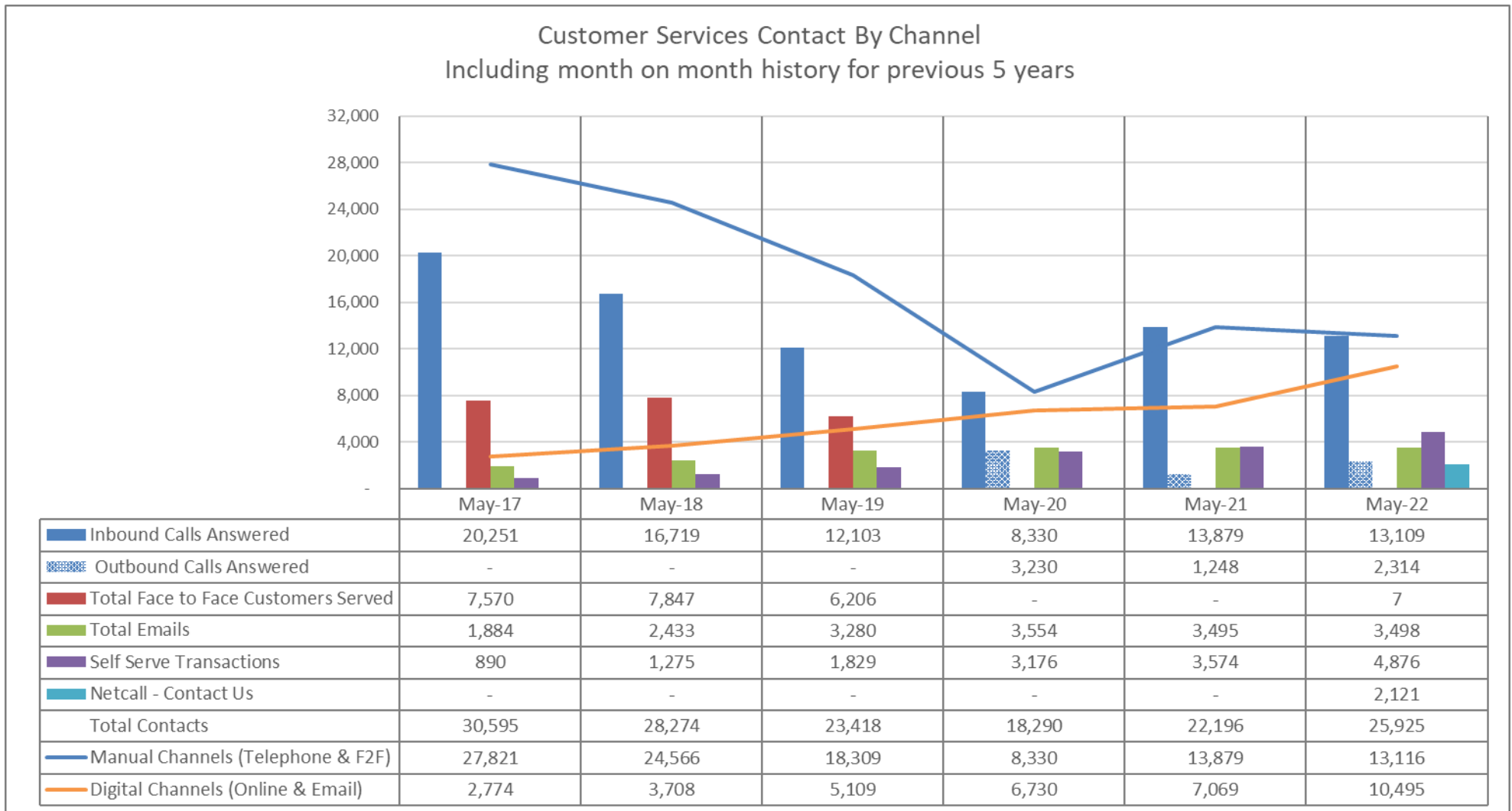


## Scrutiny Review – Digital Optimisation: Update July 2022 Appendix A

### Customer Contacts by Channel May 2022



### Scrutiny Review – Digital Optimisation: Update July 2022 Appendix A

